

SHEPHERD'S CENTERS OF AMERICA

2021 YEAR IN REVIEW

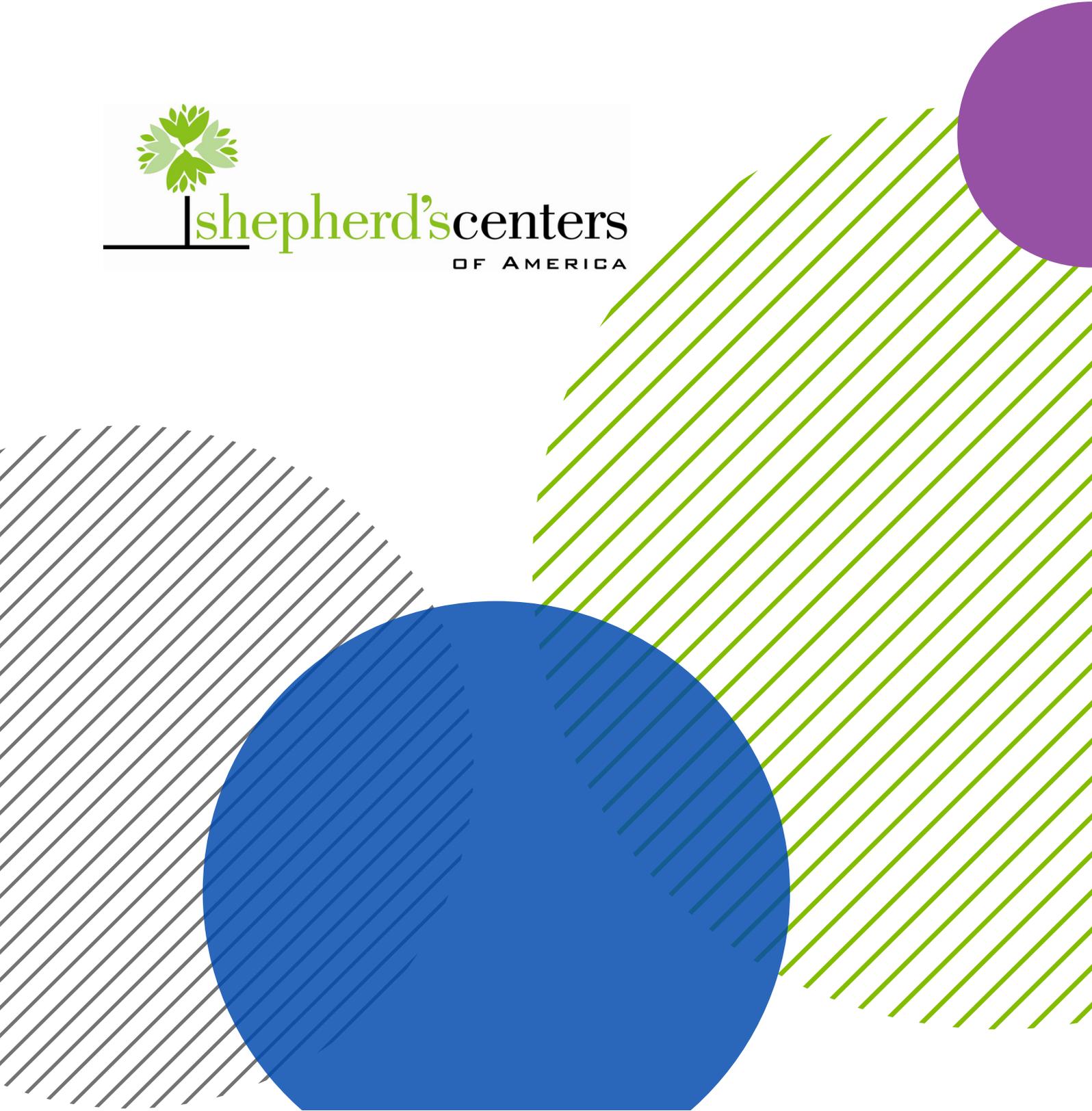




TABLE OF CONTENTS

Learn Serve Connect	p. 1
Our Impact	p. 3
Highlights	p. 4
Making A Difference	p. 5
Financial Summary	p. 6
Thank you!	p. 7
Partnerships	p. 8
Leadership	p. 9





LEARN SERVE CONNECT

As it did in 2020, the pandemic affected nearly every aspect of life in 2021. Most especially, older adults have been disproportionately affected. The impact, particularly on African American and Hispanic older adults, extends far beyond serious health risks and access to health care, but also includes significant social and economic hardships.

Through it all, the Shepherd's Centers of America Network has been adapting...growing...persevering...sustaining in order to ensure that older adults are connected to essential services and the things that give their lives meaning. In the following pages you will read about the highlights that made 2021 remarkable.

And we owe it all to you!

Learn.Serve.Connect.

Shepherd's Centers have an important role to play to reduce social isolation among older adults—even more so during the COVID-19 pandemic. While limited in-person class options were offered safely in some communities, an

increasingly varied assortment of educational classes for all interests were hosted virtually. Participants familiar with Shepherd's Centers joined along with participants from other states and countries, all with the purpose of learning something new while meeting people with different life experiences.

An estimated 7,500 classes were offered in 2021—from art history, literature, true crime, civil rights, health and wellness, technology, creative writing, film and book groups, Zentangles, foreign languages, and so much more. It's not hard to understand why Adventures in Learning remains our signature lifelong learning program for older adults.

Along with the educational component of these programs is the social connections that form. Participants are notorious for joining early and staying longer to chat and visit with one another. Like you, we never forget the importance of human support and fellowship.

Learn.**Serve**.Connect.

Volunteering has been around, well, forever. Shepherd's Centers go further in peeling back the layers of volunteerism for older adults. We understand that one of the greatest needs of older adults is the need to be needed. That's why volunteering with Shepherd's Centers is so fulfilling.

With the power of your generosity, the Shepherd's Centers Network and its volunteers served as a lifeline to hundreds of thousands of older adults by delivering groceries and meals, providing rides to medical appointments, making friendly phone calls to ensure wellbeing, teaching computer and digital skills to make it easy to join stimulating educational classes and virtual social meetups, helping with minor home maintenance and repairs, offering Tax Aide assistance and Medicare/Medicaid counseling, and so much more. This support ensured older adults continued living safely in their own homes and were connected to caring friends and neighbors.

This uninterrupted level of compassionate care would not have been possible without your commitment and the commitment of our Shepherd's Center volunteers, directors, and staff who continued to provide services in a much different way than ever before.

Learn.**Serve**.Connect.

Together, we have had a unique impact in the lives of so many older adults across the country. Our motto is SCA Network Strong! Coming together, we offered guidance, leadership, and collaborative support to help ensure each affiliate had effective, real-time solutions for meeting the changing needs of older adults. With your help, we are building a

network community where every Shepherd's Center thrives, is financially stable, and offers high-quality programs for older adults to live healthy and happy.

In spite of these unprecedented times, we were fortunate to have champions like you in our corner to make certain older adults are not isolated and alone, but have exciting opportunities to learn new skills, make new connections, and serve others. There is no "typical" experience of the pandemic, but one common take away is the value of friendships and meaningful community connections.

We look forward to growing the impact of Shepherd's Centers of America in 2022, working and learning together to strengthen our communities so that we all can age well.



Betsy Solomon
Chair
Board of Directors



Sarah Cheney
Executive Director





OUR IMPACT

155,000

OLDER ADULTS
CONNECTED TO
COMMUNITY

752,700

VOLUNTEER
HOURS

\$21.5 M

VALUE OF
VOLUNTEER
SERVICES TO THE
COMMUNITY

9%

OVERALL
GROWTH DURING
THE PANDEMIC

HIGHLIGHTS



8% INCREASE IN MEDICAL
TRANSPORTATION



82,323 ONE-WAY RIDES
PROVIDED



10,555 VOLUNTEERS



40% INCREASE IN CAREGIVERS
SERVED



150% INCREASE IN SHOPPING SERVICES



380% INCREASE IN FRIENDLY
TELEPHONE VISITS



800% INCREASE IN FOOD DELIVERY



1,600 COMMUNITY PARTNERS

MAKING A DIFFERENCE



Each year, a committee of experts in the field and leaders from across the network are charged with reviewing nominations for the Donald Owen Smith National Volunteer Leadership Award. This prestigious award recognizes excellence in volunteerism and commitment to the mission. It's a joy to learn about volunteers across the network, their unique approach to service, and how they have advanced their Shepherd's Center.

This year, the committee presented the national volunteer leadership award to Carol McGinnis Kay with the Shepherd's Center of St. Andrews in South Carolina. Carol has served continuously with Shepherd's Center of St. Andrews for 16 years, first as a volunteer instructor and then serving in many other leadership roles: chair of Adventures in Learning Committee, member of the Board of Directors including terms as Secretary, President, and Past President.

Carol's commitment to our shared mission and her extraordinary energy set her apart as an inspiring example of the spirit of Shepherd's Centers today... and tomorrow.

"Carol inspires others through her enthusiasm, her positive and caring attitude, and her determination to see that the programs offered meet the interests and needs of participants." — DOS Review Committee

It is important to us to be a trusted community partner for the more than 10,000 people turning 65 every day. In about a decade, 1 in 5 residents will be retirement age, and older adults will outnumber children for the first time in U.S. history.

Because of Shepherd's Centers, older adults are enjoying the bonds of friendships and receiving vital services to help them continue living safely and independently in their own homes. We are honored by your trust and proud to be a top-rated GreatNonprofit for the past 9 years.

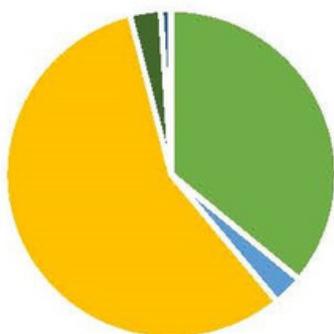


FINANCIAL SUMMARY

Overall operating results for FY 2021 ran well ahead of 2020. A dramatic impact on our revenues as a result of the pandemic was felt in April – November 2020, but revenues recovered beginning in February 2021. We experienced an increase in total assets of \$102,550 primarily due to individual contributions and grants.

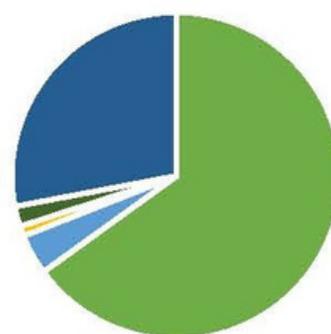
Funds are derived from a variety of sources including donors, grants, center affiliation fees, and center contributions. SCA utilizes these funds to support affiliate services and provide educational resources related to effective practices. This summary of our financial status is based on unaudited financial statements for 2021.

Income



- Individual Contributions
- Corporate Support
- Grants
- Affiliate Fees
- Other

Expenses



- Programs & Services
- Technology & Technology Development
- Marketing
- Operations & Supplies
- Salaries & Professional Fees

57,035 REASONS TO THANK YOU

Thanks to you, more than 57,035 older adults were empowered to live happy, healthy lives in 2021! In a challenging year, you remained committed to connecting older adults to life-enriching opportunities and life-supporting services. Together, we are addressing the growing surge in demand and ensuring that older adults are aging well in community. Thank you to each and every one for changing lives!

AARP Foundation

Julie Adams-Buchanan

Anonymous

Anonymous - Davenport Advised Fund

Anonymous - Fidelity Charitable

Anonymous - Sherwood-Ford Charitable Fund

Peter Balsamo

Janine Bell

Evelyn Bowman

Linda & Gus Breyspraak

Nadia Budiman

Justin Burnett

Ashley Cheney

Sarah Cheney & William Poole

Lynn Clark

Frank Cockrell

June Cole

Community Care Corp

Teresa & Jon Davis

William Eddy

Deborah Eicher

Judy & Dean Ernst

William Farrell

Sally Firestone

Alan Forker

Beverly & Don Gard

Daniel Gehring

Joanne & William Hinman

Melinda Hollingshead

Helen Kerschner

Sheila Kimmel

William Kirby

Judith Long

Sam Matthews

Ann & Rick McClung

Marilyn McSpadden

Matrix Care

Mid America Regional Council

Mary Miranowski

Mutual Adoption Pact

Carl Nuzman

Lasair O'Callaghan

Judy & Oren Renick

continued on page 8

DOING MORE IN PARTNERSHIP

We are honored to have the ongoing support of two new organizational partners in 2021. These unique companies share our passion and vision to empower older adults to age well. Their generosity makes our work possible.



One Skin Technologies, founded by PhD-level aging experts, offers a topical skin supplement designed to extend your healthy skin. Learn more at their website at <https://www.oneskin.co>.



This world-wide meditation organization began holding classes online at the beginning of the pandemic to help individuals live free of stress and anxiety, by realizing their True nature. Visit their website and explore a variety of class options: <https://onlinemeditationevents.com>.

Individual Donors continued

KoKo Rios
Rues Family Donor Fund
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Shepherd's Center of Webster-Kirkwood
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Jeffrey Smith
Jessica Smith
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Elizabeth Solomon
St. David's Foundation Community Fund
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Rachel Stiff
Suzanne Tower
Kim Stone
Walter Ulmer
Matthew Vaillant
Wallick & Purcell Charitable Fund
Jimmie Wilbur
Eric Witte
Michael Wood
Wendy Young
Roberta Zack
Donna Zhang

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EXECUTIVE DIRECTOR

TERESA DAVIS
DIRECTOR OF PROGRAMS & SERVICES

MARY WILES
MARKETING & COMMUNICATIONS MANAGER

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