

Board of Directors Survey

1. How long have you been a member of the Board of Directors for the volunteer driver program? _____
2. What prompted you to join the Board? _____

3. What do you like most about being a member of the Board? _____

4. What do you like least about being a member of the Board? _____

5. Do you consider this a "working Board"?
_____ yes _____ no
Reason for yes or no response: _____

6. Do you attend Board meetings?
_____ seldom _____ some of the time _____ all of the time
7. Do you make financial donations to the organization?
_____ seldom _____ some of the time _____ all of the time
8. Do you review the financial statements?
_____ yes _____ no
9. Did you participate as a member of the Board in the development (or updating) of a long-term strategic plan that appears to have a realistic destination that will be achievable by the staff?
_____ yes _____ no
Reason for yes or no response: _____

10. What do you believe is your primary contribution as a Board member?

11. What do you believe you could do to make a greater contribution as a member of the Board? _____

12. Do you have a passion for the organization on which you are a member of the Board?
_____ yes _____ no
Reason for yes or no response: _____

13. Are you willing to ask for money for the organization for which you are a member of the Board?
_____ yes _____ no
Reason for yes or no response: _____

14. Did you participate in the development of the mission and/or the strategic plan?
_____ yes _____ no
Reason for yes or no response: _____

Add your questions

15.

16.

17.

14. My greatest challenges in getting a passenger to his or her destination are (check all that apply)

- clients/passengers with memory loss
- clients/passengers who have never ridden with a volunteer driver
- clients/passengers who are worried about being on time
- clients/passengers who know/don't know how to get to their destination
- clients/passengers who use a cane or walker
- clients/passengers who are vision impaired
- other _____

15. Are there other important destinations which you believe would meet the needs of clients/passengers in the program.?

- yes no
- If yes, please identify one or two of these destinations.
- _____
- _____

16. What types of assistance do your clients/passengers need? (check all that apply)

- help getting to the curb
- help getting in and out of the door of their residence
- help getting through the door of their residence
- help and support while they are at their destination)
- help carrying packages
- "hand-to-hand" escort
- other _____

17. Please check (X) below how you believe the clients/passengers you drive for might describe their travel needs and wants.

	I need to go...	I want to go...	I do not need/ want to go...
doctor's office	_____	_____	_____
medical center	_____	_____	_____
rehab clinic	_____	_____	_____
fitness center	_____	_____	_____
shopping center	_____	_____	_____
public library	_____	_____	_____
beauty shop	_____	_____	_____
pharmacy	_____	_____	_____
bank	_____	_____	_____

- 18.** As a volunteer driver, I find it satisfying to take a program client/passenger to....(Please check all that apply)
- _____ a medical visit
 - _____ a social activity
 - _____ a food pantry
 - _____ a religious service
 - _____ a beauty shop
 - _____ a volunteer activity
 - _____ a nursing home to visit a spouse
 - _____ a cemetery to visit family and friends
 - _____ other _____

- 19.** Not so long ago, a passenger in another volunteer driver program, made the following comment...

“When I have a doctor’s appointment on Monday, I always go to the beauty shop on Friday, because, if I hear bad news, I want to look my best.”

If your volunteer driver program received more funding or involved more volunteers, what new destinations would you suggest could meet needs of clients/passengers?

- 20.** Please complete the comment below in 20 words or less.

The clients/passengers our program drives are...

Feel free to use these questions, and other questions that you may want to add, for developing your survey of your volunteer drivers.