

Baseline Data Survey for Volunteer Driver Programs

PART 1: ORGANIZATION QUESTIONS

Name of your organization: _____

City: _____ State: _____

Last FY budget of your organization: _____

Services offered by your volunteer driver program: _____

Budget of your volunteer driver program: _____

PART 2: VOLUNTEER DRIVER PROGRAM QUESTIONS

Number of years the volunteer driver program has been in operation: _____

Please provide volunteer driver program data for the last Fiscal Year

- volunteer driver program budget _____
- number of active volunteer drivers _____
- number of vehicles used _____
- number of vehicles owned by program _____
- number of vehicles owned by volunteer drivers _____

Please provide volunteer driver program outcomes for the last Fiscal Year

- number of one-way rides provided _____
- number of hours contributed by volunteer drivers in providing rides _____
- dollar value of volunteer driving hours contributed _____
- program's cost of providing each ride _____

Please list from 1-6 (1 being the highest and 6 the lowest) the phrases that describe what you believe are the **outcomes** of your program.

- _____ to enable older adults to get where they need to go
- _____ to support the ability of older adults to enjoy life
- _____ to give people in our community an opportunity to volunteer drive
- _____ to support the ability of older adults to age in place
- _____ to provide rides for older adults who cannot drive
- _____ other: _____

Funding Sources for your volunteer driver program (please check all that apply)

- _____ congregation donations
- _____ in-kind donations
- _____ local business donations
- _____ volunteer donations
- _____ personal donations
- _____ foundation support
- _____ fundraisers
- _____ United Way
- _____ corporate support

PART 3: VOLUNTEER DRIVER QUESTIONS

Please provide volunteer driver data for the last Fiscal Year.

Total number of active volunteer drivers _____

- _____ # male
- _____ # female

Age range of volunteer drivers

- _____ # under age 49
- _____ # age 50-65
- _____ # age 66-79
- _____ # age 80+

List the top five destinations (by number of rides) to which volunteers took passengers.

- #1 destination _____ # rides _____
- #2 destination _____ # rides _____
- #3 destination _____ # rides _____
- #4 destination _____ # rides _____
- #5 destination _____ # rides _____

Below please check (X) the most successful volunteer driver recruitment methods your program has used.

- _____ board involvement in recruitment
- _____ putting emphasis on "pay it forward"
- _____ involving volunteer drivers in the "sell"
- _____ offering mileage reimbursement to volunteer drivers
- _____ ensuring scheduling flexibility
- _____ providing software support for scheduling rides
- _____ a comprehensive orientation
- _____ ensuring maintenance of program's reputation
- _____ a personal sell

Below please check (X) the training provided to volunteer drivers.

- _____ behind the wheel training
- _____ training in rules of the road
- _____ training in assistance to passengers
- _____ other, _____
- _____ no training

PART 4: PASSENGER QUESTIONS

Please provide passenger data for the last Fiscal Year

Total number of active passengers: _____

- _____ # male
- _____ # female

Age range of passengers

- _____ # under age 49
- _____ # age 50-65
- _____ # age 66-79
- _____ # age 80+

Mobility challenges of passengers. (Please check all that apply.)

- _____ need assistance to the vehicle
- _____ need assistance in and out of the vehicle
- _____ need assistance at the destination
- _____ use a cane
- _____ use a wheelchair

Amount of money passengers pay for rides

- _____ dollars per ride
- _____ we do not charge for rides
- _____ other, _____

PART 4: PROGRAM ASSISTANCE QUESTIONS

Types of service assistance your program provides. (Please check all that apply.)

- door-to-door assistance
- door-through-door assistance
- curb-to-curb assistance
- stay-at-the-destination assistance
- patient assistance during visits to the doctor
- other, _____

Types of passenger assistance your program provides to riders. (Please check all that apply.)

- assistance getting to the curb
- assistance getting in-and-out of the door of residence
- assistance getting through the door of residence
- assistance and support while at the destination
- assistance carrying packages
- "hand-to-hand" escort assistance

Please share any comments you may have regarding additional baseline data or other information related to your volunteer driver program.

Thank You!