Program Information Topics

The list below includes information that volunteer driver programs may want to collect and distribute to passengers, volunteers, and community members.

- Name of volunteer driver program
- Program sponsors
- Annual program budget
- Method(s) and sources of program funding
- Passenger eligibility requirements
- Types of passenger assistance that can be provided
- Cost of rides to passengers
- Types of rides provided
- Time(s) rides are available
- Service area in which passengers can travel
- Types of destinations to which passengers can travel (life sustaining, life maintaining, and/or life enriching)
- Types of drivers who provide rides to passengers
- People who serve as volunteer drivers
- Requirement(s) for being a volunteer driver
- Training provided to volunteer drivers
- Volunteer driver compensation (e.g., reimbursement, recognition)
- Type(s) of vehicles used
- Ride scheduling method available for passengers or others
- Program's risk management practices
- Types of insurance carried for drivers, passengers, and the program

For additional information, you may want to review the exercise *How to Plan a Volunteer Driver Program*